

PIONEER RIDGE

VISION, MISSION AND VALUE STATEMENT

VISION

Pioneer Ridge is committed to being a **PREMIER** provider of Long Term Care and Senior Services

MISSION

Pioneer Ridge embraces a relationship -centered philosophy where *every* relationship is significant, appreciated and involved.

All Relationships work together to build a culture that supports passion, innovation, collaboration and Best Practices.

VALUE STATEMENT- PREMIER

P = Professional – Caring relationships are promoted and nurtured through a culture of understanding, trust, and accountability. All relationships are cultivated by professional, educated and motivated employees who strive for excellence while creating a safe, healthy and secure environment.

R = Respect – In all relationships, **respect** is given and received

E = Engaged – Residents, families, staff, volunteers and community members, who are passionate and involved and are **engaged** in meaningful relationships where the goal of providing excellence in care and services is achieved.

M = Meaningful –Our work has significance and purpose. Employees at all levels are shown respect and have the autonomy and resources they need to preform great, **meaningful** work that is satisfying, recognized and appreciated.

I = Innovative – Our teams focus on ongoing quality improvement in all areas. **Innovative** views toward challenges and solutions contribute to maximum effectiveness and the application of Best Practices.

E = Ethical – We believe in promoting, creating and nurturing a positive **ethical** climate where all our decisions are made following careful consideration and deliberation.

R = Relentless – We are committed to the **relentless** pursuit of excellence in customer service and quality.